

IT Senior SAP (PP/WM) Application Expert

We launched an internal and external recruitment & selection process for the position of **IT Senior SAP (PP/WM) Application Expert**, reporting full line to Michal Jaspr, IT Solution Manager.

Location: the position will be based in Bucharest and will report to IT Solution Manager in Prague.

JOB PURPOSE

The IT Senior SAP Application Expert is responsible for operation, support and continuous improvement of SAP Production Planning and Warehouse Management modules.

KEY ACCOUNTABILITIES:

1. Operational Excellence

- Contribute to and communicate the operations and maintenance of SAP systems especially in PP/WM area/modules;
- Follow the IT security and quality processes;
- Analyse and map clients' business requirements, processes and objectives;
- Providing functional expertise, guidance, presentation, and instruction on SAP products to clients;
- Develop necessary product modifications to satisfy clients' needs;
- Provide specialized system knowledge to allow system or process improvements;
- Take responsibility for the technical solution of incidents in area of expertise, reacting quickly to limit impacts and resolve the issue;
- Liaising with other IT teams on bug fixes and solution enhancements;
- Prioritize individual incidents or change requests and ensuring the delivery of solutions in line with the operational level agreements to deadlines and quality standards;
- Defining and documenting of operation procedures, new functionality and scope of development or customizing;
- The delivery of documentation to agreed standards, on time and error free.

2. Customer Relationship

- Providing technical advice and troubleshooting for PP/WM area/modules;
- Cross-training and presentations for colleagues and business key users;
- Delivering user guides and support documentation to business key users;
- Ensuring customer satisfaction with SAP solution and proposing enhancements based on customer requirements;
- Plan IT deliveries based on customer needs.

3. Project Contribution

- Working in a small group providing primarily technical and limited business support for project team;
- Preparing data for project teams based close co-operation with business key users;
- Coordinate small project activities and deliveries in PP/WM area/modules.



JOB REQUIREMENTS:

- Practical experience with SAP is a must;
- Practical experience with customizing SAP PP and/or SAP WM;
- Experience with other SAP modules is advantage;
- Experience with integration with MES is advantage;
- Experience with programming and/or database languages is advantage;
- Good knowledge of technologies and business processes used in specific domain;
- Experience dealing with users and/or clients from both a business and technical perspective;
- Experience with SAP projects is beneficial;
- Good written and verbal communication skills and ability to listen and cooperate with other people;
- Good organizational skills including the ability to prioritize and coordinate small teams;
- Ability to work on his/her own initiative and within a team environment;
- Ability to investigate and analyse problems and propose solutions;
- A practical, methodical and structured approach to work;
- English language on at least upper-intermediate level.

Please send your application or recommendations to cariereromania@zentiva.com until 15th of March included.

Thank you!

Commercial Operations HR Team

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